



## SERVICE ORDER

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Spectrum Enterprise Contact Information	
Contact:	Bonny Thompson
Telephone:	(562) 677-0472
Email:	bonny.thompson@charter.com

Customer Information		
Customer Name	Order #	
LOS ANGELES LEADERSHIP ACADEMY	13855538	
Address		
2670 GRIFFIN AVE DIA LOS ANGELES CA 90031		
Telephone	Email:	
(323) 394-1137	tbutler@laleadership.org	
Contact Name	Telephone	Email:
Tina Butler	(323) 394-1137	tbutler@laleadership.org
Billing Address		
2670 GRIFFIN AVE DIA LOS ANGELES CA 90031		
Billing Contact Name	Telephone	Email:

NEW AND REVISED SERVICES AT 234 E Avenue 33 , Los Angeles CA 90031				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Fiber Internet 10Gbps	36 Months	1	\$2,849.00	\$2,849.00
EPL 10Mbps	36 Months	1	\$854.00	\$854.00
5 Static IP Addresses	36 Months	1	\$0.00	\$0.00
Hub - ELINE Master	36 Months	1	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$3,703.00</b>

NEW AND REVISED SERVICES AT 2670 Griffin Ave , Los Angeles CA 90031				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
5 Static IP Addresses	36 Months	1	\$0.00	\$0.00
Fiber Internet 10Gbps	36 Months	1	\$2,849.00	\$2,849.00
EPL 10Mbps	36 Months	1	\$854.00	\$854.00
Spoke	36 Months	1	\$0.00	\$0.00
<b>TOTAL*</b>				<b>\$3,703.00</b>



1. **TOTAL CHARGE(S).** Total Monthly Recurring Charges and Total One-Time Charges are due in accordance with the monthly invoice.
2. **TAXES.** Plus applicable taxes, fees, and surcharges as presented on the respective invoice(s).
3. **SPECIAL TERMS.**

### Extension Options

Spectrum agrees to include the following clause in applicable Service Orders: Customer shall have the option to renew this Service Order for up to [two (2)] additional consecutive [twelve (12)] month terms (each, a "Renewal Term" and collectively with the Initial Order Term, the "Order Term"), at the same MRC set forth in this Service Order, by providing notice of such renewal to Spectrum at least thirty (30) days prior to expiration of the then-current Order Term (i.e. either the Initial Order Term or a Renewal Term, as applicable). If Customer does not exercise its option to renew the Service Order for an available Renewal Term in accordance with the foregoing, then upon reaching the end of the then-current Order Term the Service Order shall automatically renew for successive one-month terms (each, a "Monthly Renewal Term"). Thereafter, either Spectrum or Customer may terminate the Service Order by providing notice of termination to the other Party at least thirty (30) days in advance.

### California Teleconnect Fund (CTF) Contingency.

If state funding for the California Teleconnect Fund (CTF) is exhausted, or if Customer fails to qualify for CTF discounts, Customer will be back-billed for CTF discounts advanced by Spectrum. Furthermore, if Customer fails to receive E-Rate discounts from the Universal Service Administrative Company (USAC), Universal Service Administrative Company (USAC), administrators of E-Rate funding, Customer will be back-billed for all such discounts advanced by Spectrum. Customer is required to comply with all federal E-Rate and CTF rules. Spectrum reserves the right to suspend both CTF and E-Rate discounts to Customer in the event that Customer (i) fails to abide by all federal E-Rate and CTF rules, or (ii) withdraws its request for E-Rate and/or CTF.

### E-RATE FUNDING CONTINGENCY.

Customer may submit this Service Order and the Agreement to the Schools and Libraries Division of the Universal Service Administrative Company, (i.e., the entity appointed by the Federal Communications Commission to administer the Universal Service Program with respect to Schools and Libraries (E-Rate funding) as part of any application seeking a federal subsidy or funding.



Customer is responsible for notifying Spectrum of its election of either the Service Provider Invoice (SPI) or Billed Entity Applicant Reimbursement (BEAR) discount method by May 15th prior to the applicable funding year. Customer must complete and return an E-Rate Discount Election Form to Spectrum prior to such date, or Customer will be deemed to have chosen the BEAR discount method for the funding year.

Upon Spectrum's receipt of appropriate notice that Customer is an approved E-Rate program participant for a Service, Spectrum will invoice Customer for the Service in accordance with E-Rate guidelines and/or rules. If Spectrum invoices Customer for a Service pursuant to any E-Rate program rates, discounts or credits in advance of receiving such notice and Customer's request for E-Rate program funding is denied, limited or reduced, Spectrum will invoice Customer and Customer will pay the difference between such invoiced amount(s) and the actual amount of the charges for the Service as described in this Service Order. Notwithstanding anything herein to the contrary, Customer's obligations under this Service Order shall remain in full force and effect in the event Customer withdraws or is removed from the E-Rate program, receives E-Rate program funding that is less than Customer's requested funding amount, or is denied E-Rate program funding for any Service described in this Service Order. For the avoidance of doubt, Customer is solely responsible for all charges for services, as described in this Service Order, that were installed prior to the E-Rate program funding year start date.

By signing below, the signatory represents they are duly authorized to execute this Service Order.

<b>CUSTOMER</b>	<b>Charter Communications Operating, LLC</b> <b>By: Charter Communications, Inc., its Manager</b>
Signature: _____	Signature: _____
Printed Name: <u>Tina Butler</u>	Printed Name: <u>Thomas Heil</u>
Title: _____	Title: _____
Date: _____	Date: _____

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